

Martin Tett

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[www.buckscc.gov.uk](http://www.buckscc.gov.uk)

4<sup>th</sup> August 2010

Dear Colleagues

Re: Household Waste Recycling Centre's (HWRCs)

I am writing to inform you that in April 2012 a new management and transport contract for our ten Household Waste and Recycling Centres (HWRC's) will come into place. The contract will replace the current contracts, which are operated by Aylesbury Secondary Metals (ASM).

As you are aware the increased spending pressures mean we must challenge the services we offer and ensure that they continue to offer value for money. To ensure the new contract delivers this, I have asked the officers to carry out a consultation exercise as part of the process. This will give Parishes, residents and users of the site an opportunity to tell us how they currently use our services, what they like about them and what they would like to see changed.

The consultation will take the form of an online and on site survey. The online survey (also attached for your information) will be available from 9 – 27 August 2010 and can be accessed by visiting [www.buckscc.gov.uk](http://www.buckscc.gov.uk) Follow the link on the home page or go to the 'Have your say' section. The results will be available on the 'Have your say' section of the Council's website from the week commencing 6<sup>th</sup> September.

I apologise for the short consultation period but are working towards quite a tight timetable which means we need to have the feedback from the consultation by September 2010.

The on site survey will take place at all ten HWRC from 20 – 22 August 2010. The results from this consultation will also be posted on the 'Have your say' section from the week commencing 20<sup>th</sup> September.

The feedback from the survey will then be used to help us make key decisions on future services before the procurement process for the new contract commences in October 2010. It is envisaged the contract will be awarded late summer 2011.



INVESTOR IN PEOPLE



I am particularly keen to involve local Parish councils in this review process and look forward to receiving your views and those of your local residents.

Thank you

A handwritten signature in black ink that reads "Martin Tett". The signature is written in a cursive style and is underlined with a single horizontal stroke.

Martin Tett  
Cabinet Member for Strategic Planning and Environment